



Building Leadership Qualities

Leaders need a plethora of skills to develop highly effective teams. This course covers the essential skills required by leaders and on completion delegates will be fully equipped with all the tools needed to lead successfully.

Module 1 Introduction to leadership

- Defining leadership and key leadership qualities
- Understanding different leadership styles
- Discussing the importance of leadership in organizations

Module 2 Decision Making for Leaders

- Steps in the decision making process
- Common biases and pitfalls in decision making
- Making decisions under pressure or uncertainty
- The role of intuition vs. data in decisions
- Motivating and inspiring teams
- Managing and embracing change

Module 3 Problem Solving and Critical Thinking

- Defining problems and using critical thinking frameworks
- Techniques for analysing root causes of problems
- Brainstorming creative solutions
- Implementing and assessing effective solutions

Module 4 Leadership Communication

- Communication styles and choosing appropriate channels
- Giving effective feedback and performance reviews
- Motivating and inspiring teams through communication
- Communicating change and vision effectively

Module 5 Managing Change and Conflict

- Understanding barriers to change and change management strategies
- Dealing productively with conflict on teams
- Facilitating transitions during organizational change
- Maintaining morale and engagement during challenging times

Module 6 Wrap Up and Action Planning

- Q&A and Wrap Up
- Action Planning